



EMERGENCY CONTACTS

Health Department

Pups that went through Prison Training: Emergency Contact Flow

Title	Name	Phone #	Email
Puppy Health Coordinator	Andrea Serrano	(303) 922-6231 x 242	aserrano@freedom servicedogs.org
Health Manager	Heather Tarner	(303) 922-6231 x 239	htarner@freedom servicedogs.org
IFT Health Coordinator and Tiny Tots	Dawson Atwood	(303) 922-6231 x 213	datwood@freedom servicedogs.org
Director of Operations	Stephanie Guild	(303) 922-6231 x 223	sguild@freedom servicedogs.org

Tiny Tots (Placed with Raiser at 8-10weeks, did NOT go to Prison Training): Emergency Contact Flow

Title	Name	Phone #	Email
IFT Health Coordinator and Tiny Tots	Dawson Atwood	(303) 922-6231 x 213	datwood@freedom servicedogs.org
Health Manager	Heather Tarner	(303) 922-6231 x 239	htarner@freedom servicedogs.org
Puppy Health Coordinator	Andrea Serrano	(303) 922-6231 x 242	aserrano@freedom servicedogs.org
Director of Operations	Stephanie Guild	(303) 922-6231 x 223	sguild@freedom servicedogs.org

Puppy Development Team

If you are unable to reach the Health Team, please follow the designated contact flow below:

Title	Name	Phone #	Email
Puppy Development Manager	Kaitly Fishbough	(303) 922-6231 x 219	kfishbough@freedom servicedogs.org
Puppy Development Instructor	Anna Pardikes	(303) 922-6231 x 227	apardikes@freedom servicedogs.org
Puppy Development Instructor	Ali Matez	(303) 922-6231 x 207	amatez@freedom servicedogs.org
Puppy Development Coordinator	Jessie Hopper	(303) 922-6231 x 222	jhopper@freedom servicedogs.org



Local and Satellite Raisers Emergency Protocol:

In an emergency situation, the puppy raiser should first call the Puppy Health Coordinator. If the Puppy Health Coordinator cannot be reached in a timely manner, please follow these steps:

- Immediately call the next FSD employee listed under *Emergency Contacts* on the Puppy Raiser Resource Page if the Puppy Health Coordinator does not respond.
- If you are concerned about a possible toxin ingestion and cannot reach an FSD employee, please call one of the following for immediate assistance:
 - o **Pet Poison Helpline:** 855-764-7661 (fee: \$89 reimbursable)
 - o **ASPCA Animal Poison Control Center:** 888-426-4435 (fee: \$110 reimbursable)
- If you are unable to reach an FSD employee and the puppy is in distress, go to the nearest emergency veterinary clinic. Contact FSD on your way if possible. FSD consents to stabilizing treatment. As soon as the puppy's condition is stabilized, the Puppy Health Coordinator or an FSD Health Team member must be notified before any further care is provided.

Examples of concerning symptoms that may require emergency care-

- o Persistent vomiting- puppy can't keep anything down
- o Not eating for over 24 hours
- o Diarrhea in combination with any other below symptoms or persisting for more than 48 hours, diarrhea that has progressed to pure liquid, blood, or black with lack of energy, vomiting, or loss of appetite.
- o Lameness or inability to stand, etc.- different than limping
- o Difficulty breathing
- o Excessive bleeding
- o Seizure or confusion
- o Unresponsiveness
- o Extreme pain response
- o No urinations noted in more than 24 hours
- o Severe trauma, broken limb
- o White or blue gums
- o Fever over 103 degrees with lethargy
- o Suspected poisoning: xylitol, grapes, chocolate, antifreeze, any medications or supplements.
- o Just not acting right



**This list is not exhaustive- if you are unsure, please call a member of Freedom Service Dogs Health Team.*

Approved Emergency and Specialty Vet Locations- Denver Metro Area

Animal Emergency and Specialty Center

Emergency and Specialty Vet- emergencies, after-hours care, specialty
17701 Cottonwood Dr.
Parker, CO 80134
720-842-5050

CVSG

Emergency and Specialty Vet- emergencies, after-hours care
401 E County Line Rd
Littleton, CO 80122
303-794-1188

North Springs Veterinary Referral Center

Emergency and Specialty Vet- emergencies, after-hours care, specialty
10520 White Diamond Point
Colorado Springs, CO 80908
719-920-4430

Wheat Ridge Animal Hospital

Emergency and Specialty Vet- emergencies, after-hours care, specialty
10140 W 44th Ave.
Wheat Ridge, CO 80033
303-424-3325

Veterinary Specialist of the Rockies

Emergency, after-hour care
774 Maleta Lane
Castle Rock, CO 80108
303-660-1027

Veterinary Emergency Group (VEG) – multiple locations:



[Denver, Boulder, Denver Tech Center, Edgewater, Littleton](#)

Central Address (Please See [Website](#) for other locations):

Emergency, after-hour care

6305 E. Hampden Ave #101

Denver, CO 80222

720-739-6003