

Policy Regarding FSD Puppy Club Facebook Page

Department: Volunteer and Puppy Development

Description of Task: The streamlining and organization of the Puppy Raiser FB page is not a new practice. The purpose of this policy is to make practices more transparent and organized moving forward. There are many different capacities in which people can be involved with the puppy program, beyond raising, we are taking all of those into account. We encourage everyone to stay active with the general FSD Facebook and Instagram pages, as well as our website.

Policy:

1. Content Guidelines: Members should only post content that is:
 - a. Positive and supportive
 - b. Appropriate and respectful
 - c. Directly related/relevant to the FSD Puppy Raising Program
 - d. Members should not group to seek training or medical advice. They should instead:
 - i. Direct training questions to their assigned Puppy Trainer or the Puppy Development Manager.
 - ii. Direct medical questions to the Puppy Health Team.
2. Membership Eligibility: Access to the Facebook group is limited to individuals who are actively involved in the Puppy Raising Program, including:
 - a. Puppy Raisers
 - b. Puppy Sitters
 - c. Volunteers or staff in Puppy Program support roles (onboarding, lessons, enrichment, outings, admin, etc.)
3. Group Removal: Members will be removed from the group if they:
 - a. Are no longer active in the FSD Puppy Raising Program
 - b. Post inappropriate content or violate FSD standards
4. Removal from & Rejoining the Group: The FSD Puppy Development Team will remove Volunteers from the group due to inactivity
 - a. Volunteers may reapply to join the group again if they become active again in the program (e.g., raising or sitting a puppy).
 - b. Volunteers who believe they were removed in error can also follow the FB steps to reapply
 - c. Please contact the Puppy Development Team at puppydevelopment@freedom servicedogs.org with any questions



Links:

1. FSD Puppy Club FB- <https://www.facebook.com/groups/FSDPuppyClub>
2. FSD Instagram- <https://www.instagram.com/freedomservicedogs>