



## **FSD Submitting a Puppy Health Concern**

Freedom Service Dogs exam protocol for local and satellite raisers.

### **Health Department Contact Info**

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## Local Raisers

### Submitting Puppy Health Concerns

- Non-urgent health concerns or observations
- Requesting Simparica Trio with the puppy's current weight
- Reporting heat cycles

### Process for Reporting and Addressing Health Concerns – LOCAL RAISERS

- For non-urgent health concerns or observations, use the Health Concern Submission Form – link can be found on the Puppy Portal.
- The Puppy Health Coordinator will be in contact within 24-48 hours of form submission. Please check your spam folder if you have submitted a recent form, as emails from FSD often end up here, especially for Gmail users.
- If the Puppy Health Coordinator recommends that the puppy be examined by a veterinarian, the raiser is responsible for coordinating with the Puppy Health Coordinator to schedule an appointment with FSD's onsite veterinarian. The FSD veterinarian is onsite for exams on Tuesdays from 8am-11:30am by appointment.
- If the onsite vet is unable to examine the puppy for any reason, the Puppy Health Coordinator may advise that the puppy be seen at one of the local veterinary partners. In this scenario, the Puppy Health Coordinator will reach out to the raiser to gather their availability and will be responsible for scheduling the appointment with the veterinary partner. The Puppy Health Coordinator will then inform the raiser of the confirmed appointment date and time. If the appointment needs to be rescheduled for any reason, it is the raiser's responsibility to notify the Puppy Health Coordinator so the appointment can be adjusted accordingly. Veterinary clinics typically require at least 24 hours' notice for cancellations.
- Raisers living outside the Denver metro area should first try to schedule an exam with the FSD vet if travel is possible. If the puppy needs to be examined by a vet and cannot be seen by the onsite vet for whatever reason, the raiser should contact the Puppy Health Coordinator for help in setting up an appointment with an approved local vet.
- **In an emergency situation**, the raiser should call the Puppy Health Coordinator. If the Puppy Health Coordinator cannot be reached in a timely manner, the puppy should be taken to one of the approved emergency vet hospitals. FSD consents to stabilizing treatment. As soon as the puppy's condition is stabilized, the Puppy Health Coordinator must be notified before further care is provided. In an emergency situation in which an approved emergency vet is not a reasonable option, ie. too far away, the raiser should take the puppy to the nearest emergency veterinary hospital and notify the Puppy Health Coordinator ASAP.

## Submitting Puppy Health Concerns

- Non-urgent health concerns or observations
- Requesting Simparica Trio with the puppy's current weight
- Reporting heat cycles

## Process for Reporting and Addressing Health Concerns – SATELITTE RAISERS

- For non-urgent health concerns or observations, use the Health Concern Submission Form – link can be found on the Puppy Portal.
- The Puppy Health Coordinator will be in contact within 24-48 hours of form submission. Please check your spam folder if you have submitted a recent form, as emails from FSD often end up here, especially for Gmail users.
- If the Puppy Health Coordinator recommends that the puppy be examined by a veterinarian, the raiser is responsible for coordinating with the Puppy Health Coordinator to schedule an appointment with a satellite veterinary partner.
- If the Puppy Health Coordinator advises that the puppy be seen at one of the satellite veterinary partners, the Puppy Health Coordinator will reach out to the raiser to gather their availability and will be responsible for scheduling the appointment with the veterinary partner. The Puppy Health Coordinator will then inform the raiser of the confirmed appointment date and time. If the appointment needs to be rescheduled for any reason, it is the raiser's responsibility to notify the Puppy Health Coordinator so the appointment can be adjusted accordingly. Veterinary clinics typically require at least 24 hours' notice for cancellations.
- **In an emergency situation**, the raiser should call the Puppy Health Coordinator. If the Puppy Health Coordinator cannot be reached in a timely manner, the puppy should be taken to an emergency vet hospital. FSD consents to stabilizing treatment. As soon as the puppy's condition is stabilized, the Puppy Health Coordinator must be notified before further care is provided.

### **Examples of concerning symptoms that may require emergency care-**

- Persistent vomiting- puppy can't keep anything down
- Not eating for over 24 hours
- Diarrhea in combination with any other below symptoms or persisting for more than 48 hours, diarrhea that has progressed to pure liquid, blood, or black with lack of energy, vomiting, or loss of appetite.
- Lameness or inability to stand, etc.- different than limping
- Difficulty breathing
- Excessive bleeding
- Seizure or confusion
- Unresponsiveness
- Extreme pain response
- No urinations noted in more than 24 hours
- Severe trauma, broken limb
- White or blue gums
- Fever over 103 degrees with lethargy
- Suspected poisoning: xylitol, grapes, chocolate, antifreeze, OTC medications.
- Just not acting right

*\*This list is not exhaustive- if you are unsure, please contact the Puppy Health Coordinator or take the puppy to the nearest emergency hospital.*

## **Approved Vet Locations for Routine Care- Denver Metro Area**

### **VCA Wingate**

Vet- scheduled exams, routine treatment, and surgeries  
9464 E Caley Ave.  
Englewood, CO 80111  
303-771-8620

### **Inspire Vet Hospital - Parker**

Vet- scheduled exams, routine treatment, and surgeries  
9855 S Parker Rd,  
Parker, CO 80134  
720-615-0774

### **Inspire Vet Hospital – Highland Ranch**

Vet – scheduled exams, routine treatment, and surgeries  
545 W Highlands Ranch Parkway  
Highlands Ranch, CO 80129  
720-762-4940

### **Goodheart Animal Health Center**

Vet- scheduled exams, routine treatment, and surgeries  
2306 E. 6<sup>th</sup> Ave  
Denver, CO 80206  
720-780-7766

### **VCA Deer Creek Animal Hospital**

Vet- scheduled exams, routine treatment, and surgeries  
10148 W Chatfield Ave  
Littleton, CO 80127  
303-973-4200

**Approved Emergency and Specialty Vet Locations- Denver Metro Area**

**Animal Emergency and Specialty Center**

Emergency and Specialty Vet- emergencies, after-hours care, specialty  
17701 Cottonwood Dr.  
Parker, CO 80134  
720-842-5050

**CVSG**

Emergency and Specialty Vet- emergencies, after-hours care  
401 E County Line Rd  
Littleton, CO 80122  
303-794-1188

**North Springs Veterinary Referral Center**

Emergency and Specialty Vet- emergencies, after-hours care, specialty  
10520 White Diamond Point  
Colorado Springs, CO 80908  
719-920-4430

**Wheat Ridge Animal Hospital**

Emergency and Specialty Vet- emergencies, after-hours care, specialty  
10140 W 44th Ave.  
Wheat Ridge, CO 80033  
303-424-3325

**Veterinary Specialist of the Rockies**

Emergency, after-hour care  
774 Maleta Lane  
Castle Rock, CO 80108  
303-660-1027

**Veterinary Emergency Group (VEG) – multiple locations:**

**Denver, Boulder, Denver Tech Center, Edgewater, Littleton**

Emergency, after-hour care  
6305 E. Hampden Ave #101  
Denver, CO 80222  
720-739-6003