



Dog Trainer II

Background

Freedom Service Dogs of America (FSD) is a nonprofit organization located in Englewood, CO that unleashes the potential of dogs by transforming them into custom-trained, life-changing assistance dogs for people in need. Clients include children, veterans and active duty military, and other adults. Their disabilities include autism, traumatic brain injury, cerebral palsy, spinal cord injuries, muscular dystrophy, multiple sclerosis, and post-traumatic stress disorder.

Position Summary

Position Title:	Dog Trainer II
Position Type:	Full time, non-exempt
Compensation:	Commensurate with experience
Benefits:	Medical, dental, and vision insurance covered in part by employer; 401k plan with company match

Provide basic obedience and custom task training to meet the needs of FSD clients using positive reinforcement and clicker training. Train 5-7 dogs at a time including outings & evaluations for each dog assigned in accordance with FSD and Assistance Dogs International standards. Provide training to clients during placement classes. Help train and mentor volunteers that are assisting in dog socialization, walking and training. Reports to the Dog Training Manager.

Essential Functions

The essential functions listed below are intended only as illustrations of the various types of work that may be performed; the omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to be completed by the position:

Dog Training

- Train between five (5) and seven (7) dogs on beginning and basic obedience commands and advanced custom skills specific to clients' needs
- Adhere to training plans and timelines
- Document training hours, input data, and record communications in company database in a timely manner
- Assist in evaluations for each dog in training in accordance to FSD and Assistance Dogs International standards using the Behavior Checklist (BCL)
- Complete public evaluations of all dogs in training
- Coordinate and supervise playgroups for dogs in training
- Mentor and schedule volunteers who are assisting in dog socialization, walking, and training
- Provide weekly updates/reports on each dog's progress

Clients

- Assist with potential client interviews as requested
- Provide input to supervisors to assist in matching clients with service dogs in training
- Educate clients on dog training and cues during Placement Classes
- Educate clients on dog training and cues for one week in their own home and community
- Assist with recertification of graduated dog/client teams as needed
- Provide follow-up support to placed clients as needed

Volunteers

- Help train, mentor, and organize volunteers that are assisting in dog socialization, walking and training
- Direct and support volunteer dog handlers during Handlers Class
- Provide support to weekend fosters when training or behavior issues arise and direct all other concerns to appropriate FSD staff
- Provide support to volunteers as needed

Other

- Assist Intake team with behavioral evaluations on adult dogs as needed
- Assist with other FSD programs as needed
- Mentor new training team hires during the first 90 days of employment as needed.
- Participate in continuing education related to your position
- Assist with kennel care and cleaning as needed
- Drive company vehicle to transport dogs or other needs of the Organization
- Other duties that may be assigned

Supervisory Responsibility

Responsible for training, mentoring, assigning tasks to, and monitoring the Dog Operations volunteers

Work Environment

This job operates in dog kennels, surrounding areas and a professional office environment. The noise level in the work environment can often be loud. Employees will work in close proximity with all types and breeds of dogs. The location is a non-smoking environment.

Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

While performing the duties of this job, which primarily includes training and taking care of dogs and their kennels, the employee is regularly required to be very physically active. The employee is frequently required to stand, bend, stoop, kneel, crouch, crawl and perform a variety of physical motions with his or her hands, arms, shoulders and legs in order to properly clean kennels, care for and train dogs. The employee is often on her or his feet, and is often required to walk; escort visitors or volunteers in or around the kennel areas; and climb or balance. The employee is to communicate regularly with others, though it is also possible that the employee will often have to work alone for long stretches of time.

The employee must be able to manipulate and use all equipment and tools necessary to care for dogs, including leashes, medicines, locking mechanisms, and dog toys. Employee must be able to open packages, measure, and use hands to finger, handle, or feel objects, tools, or controls; reach with hands and arms; and talk or hear. Employee must be able to use a writing instrument to record information related to dog care and must be able to use a computer keyboard.

The employee must regularly lift and move up to 50 pounds and frequently lift and/or move up to 25 pounds. This includes the ability to retrieve and distribute dog food and other supplies and ability to retrieve and replace objects from shelves of up to 7 feet high. This job requires handling multiple dogs in training every day of up to 100 pounds on and off leash. The employee will work in proximity to cleaning agents and disinfectants and must be able to follow instructions for the use and storage of these chemicals.

Work occasionally requires more than 40 hours per week to perform the essential duties of the position; may require irregular hours to accommodate unforeseen dog care demands outside of regular hours. During work, the employee is expected to be physically present at the kennels

when not on an outing with a dog in training or with a client/dog team in training. On occasion, employee must be able to drive a company vehicle.

Position Type and Expected Hours of Work

This is a full-time, non-exempt position consisting of approximately 40 hours of work per week. Regular days and hours of work are Monday- Friday from 7:30am - 4:30pm, but these hours may be adjusted depending on the needs of the Organization. This position will require working weekends, holidays, and being open to working additional shifts on an as needed basis.

Travel

Local travel, such as travel to dog and client outings is expected. Out of state or in-state travel is required to assist clients with training and re-certifications of the dog/client team.

Required Education and Experience

- Minimum of three (3) years of professional positive reinforcement dog training experience, including at least one (1) year of experience working with service dogs or assistance dogs
- Minimum of one (1) year experience task training service or assistance dogs
- Experience teaching adult learners in a group setting
- Advanced understanding of canine behavior and learning theory by completion of an FSD administered evaluation at the time of interview

Preferred Education, Experience and Competencies

- Degree in animal behavior, psychology, zoology, biology or related professional experience
- Certificate or degree from accredited positive reinforcement and clicker training dog training program
- Nonprofit work/volunteer experience
- Experience working with individuals with disabilities

Required Skills and Competencies

Dog Interaction and Training Skills:

- Must be able to learn FSD dog training techniques and consistently implement them.
- Must be experienced with marker training
- Must be able to work in a fast paced environment.
- Must be able to work cooperatively in a team environment.
- Must be able to stay focused despite numerous distractions and multiple tasks.

Language and Communication Skills:

- Ability to communicate effectively with peers, direct reports, management, clients, partners, donors, vendors and stakeholders.
- Approaches others in a professional and tactful manner; reacts well under pressure; treats others with respect and consideration regardless of their status or position; accepts responsibility for own actions; follows through on commitments.
- Routinely utilize advanced English language skills to edit documents and to prepare reports and correspondence and training materials, including spelling, sentence structure, syntax, grammar, usage, and the chief aspects of style, such as punctuation, capitalization, abbreviations, plurals and possessives, and compound words.
- Interpersonal skills necessary to communicate and follow instructions effectively with a diverse group of staff and provide information with ordinary courtesy, patience and tact.
- Must be able to communicate any problems or issues in training the dogs to the appropriate personnel, and recommend any changes in status of the dog in training.

Reasoning Ability:

- Ability to solve practical problems and deal in a variety of situations using logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions or approaches to problems.

- Ability to interpret and to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form.
- Ability to maintain a high level of mental concentration and effort and strain when performing a high volume of analyses and decision making as well as other essential duties.

Office Skills

- Proficiency in Microsoft Office applications
- Proficiency in typing/keyboarding
- Proficiency in using a database system
- Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals.

Additional Eligibility Qualifications

Must have a valid driver's license and maintain current vehicle insurance.

Work Authorization/Security Clearance (if applicable)

Must be authorized to work in the United States.

Other Duties

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Essential and marginal job duties, responsibilities and activities may change at any time with or without notice.

Equal Opportunity Employment

Freedom Service Dogs is dedicated to the principles of equal employment opportunity in any term, condition, or privilege of employment. We do not discriminate against applicants, clients, graduates or employees on the basis of race, color, creed, national origin, sex, age, religion, marital status, sexual orientation, gender identity or expression, veteran status, physical or mental disability, or any other status protected by state or local law.

To Apply

To apply, please send your resume and cover letter to info@freedom servicedogs.org with the subject line "Dog Trainer II".

Please note – we will not respond to application status inquiries. No phone calls, please.